

TalentSmart is here to support you.

Benefits of your certification include:

- **Trainer Consultations:** Access to senior staff at TalentSmart for your design and delivery questions, to ensure your learners have the best experience possible
- **Open invitation to “refresh”** and attend additional certifications for free! Experience curriculum updates and share ideas with colleagues
- **Four complimentary** TalentSmart EQ assessments for you to experience or share with your organization (\$800 value)

To register and learn more about the program,
CALL US TODAY!
858.509.0582

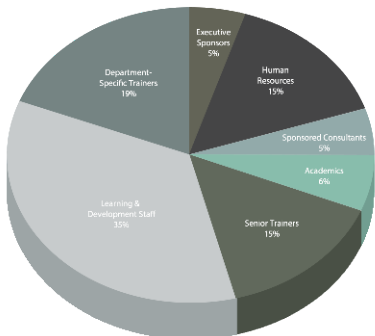
Schedule & Registration

TalentSmart Emotional Intelligence Level 1 and Level 2 programs are each two days, and held back-to-back over four days.

- If you attend both levels back-to-back, you can enjoy a discounted rate of \$6,995 (save \$1,000).

Check out our
schedule of
events at:
**TALENTSMART.COM/
DATES**

Who Attends



“Through the TalentSmart Emotional Intelligence program, I am now able to equip our partners with the tools not only to better understand their own EQ but also how to use and apply it to be a more impactful leader and productive partner.”

Tara Delaney, Starbucks



Emotional Intelligence. It's a Skill. It Can Be Developed. We Show You How.

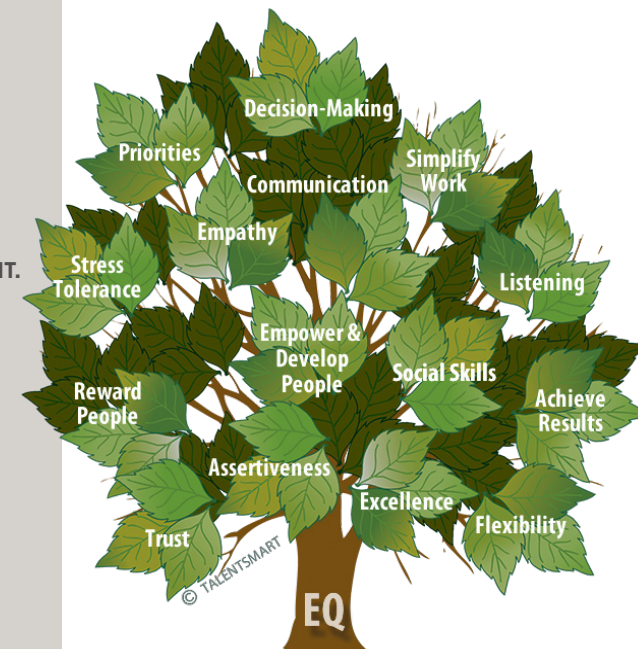
90%
of top performers are
high in **emotional
intelligence.**

TalentSmart Emotional Intelligence Train-the-Trainer:

- **SCIENCE MADE SIMPLE.**
Based in science, but adapted to be simple and engaging
- **ACTIVE AND EXPERIENTIAL.**
Uses the latest in instructional design for hands-on learning
- **FOCUSED ON SKILL DEVELOPMENT.**
Teaches practical strategies for increasing EQ skills
- **THE FOUNDATION.**
A program that will enhance, not conflict with, your existing leadership and development initiatives
- **OUR SPECIALTY.**
EQ is all we do. We have spent 19 years developing and testing curriculum, and use only what works best

Two Programs to Fit Your Needs.

SEE INSIDE FOR DETAILS



*Emotional intelligence is
the foundation for critical skills.*

MASTERING EMOTIONALINTELLIGENCE®

LEVEL 1

Day 1: Experience Mastering Emotional Intelligence - Level 1 as a participant

Learning Objectives:

- **Introduction to EQ** - Learn about the biological basis for EQ and the essentials of the four core-skill model
- **Why EQ Matters** - Understand the business case, including the critical link between EQ and performance
- **Measuring Your EQ** - Debrief your results from the Emotional Intelligence Appraisal® Me Edition
- **Observe EQ in Action** - Deepen awareness of what EQ looks like and sounds like on the job
- **Create EQ Action Plan** - Incorporate proven strategies to take new, improved behaviors with you back to the job

Day 2: Learn to facilitate this compelling, one-day program

Learning Objectives:

- Prepare for your first session
- Pour over substantive leader materials
- Lead discussions using Hollywood movie clips
- Learn to debrief the Emotional Intelligence Appraisal® Me Edition
- Get your EQ questions answered about guiding EQ skill development

* With Level 1, You'll Receive:



* Everything you need to facilitate a Mastering Emotional Intelligence® - Level 1 or Level 2 program

* Access to participant licenses (available only to certified trainers) and a license to use Hollywood movie clips

MASTERING EMOTIONALINTELLIGENCE®

LEVEL 2

Day 3: Experience Mastering Emotional Intelligence - Level 2 as a participant

Learning Objectives:

- **Self-Awareness** - Master the emotions that have a negative impact on your decision-making and behavior
- **Self-Management** - Squash negative self-talk and achieve new levels of self-control
- **My Current EQ** - Discover how others view your EQ with the Emotional Intelligence Appraisal® Multi-Rater Edition, and create an EQ Action Plan
- **Social Awareness** - Develop the critical listening and observational skills that truly put you in the other person's shoes
- **Relationship Management** - Master the emotional component of conflict for improved relationships and teamwork

Day 4: Learn to facilitate this in-depth, one-day program

Learning Objectives:

- Dive deeply into the four core-skills, so you can guide learner EQ strategy practice and skill development
- Review session designs and agendas with the Emotional Intelligence Appraisal® Multi-Rater Edition, 360 Edition, and Me Retest Edition
- Lead discussions using Hollywood movie clips
- Build an EQ Learning Plan to maximize Mastering EQ Level 1 and Level 2

* With Level 2, You'll Receive:



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